## Aumentum VCSTa

Latest generation tax system optimized for user experience

# Aumentum<sup>m</sup>

#### TECHNOLOGIES

**Experienced Team • Trusted Partner • Innovative Solutions** 

### GEORGIA TAX EXPERIENCE

Aumentum VCSTax is developed by Georgia-based staff to meet the needs of Georgia tax officials. Our turnkey solution includes all the functionality to maximize your success. VCSTax provides the capabilities to maintain, bill, collect, distribute, and track properties and associated taxes of Real Estate, Personal Property, Mobile Home, Heavy Equipment, and other Specialized Taxes.

## **Integrated Components**

VCSTax brings together property tax digest (tax roll) administration, billing, collection, and delinquent management within a single product that eliminates many of the constraints found in traditional systems. VCSTax includes one collection method for all variants of property types. This methodology places priority focus on the daily user experience.

#### **Daily Processing**

VCSTax offers the daily management of tax collection and distribution processes. It features seamless reporting tools that fit the needs of our users grouped in user role categories. We took a combined 60+ years' experience in Georgia Property Tax Collections and built that knowledge into a software product that is engaging and makes going to work, simply a better experience.

#### **Monthly Processing**

Key monthly business processes are supported through tight integration with our configurable workflow system in Delinquent Processing, Bankruptcy Cases or Quarterly Billing (New) modules. In addition, integration with reporting services provides Georgiacentric standard system reports, tax lien filings and extracts using system-provided templates.

#### **Workflow Management**

VCSTax uses a step by step workflow process to make annual work seamless. Workflow management adds a layer of structure and visibility to your process, helping you successfully manage large amounts of data and required submission reporting. These tools help you ensure that State requirements are delivered properly and that the quality of data is maintained.

#### **Correspondence & Reporting**

In a user-friendly Microsoft application environment, users create delinquent letters and reporting tools in SSRS (SQL Server Reporting Services).

VCSTax is an open system that allows users to access data from the database through an ODBC connection such as Microsoft Word or Excel.

The optimized SSRS reporting experience provides "inreport" navigation, jump links, refresh options, zoom tools for enhance readability and a search option.

#### **Annual Processing**

Errors cost time and effort. The VCSTax wizards provide a strategy to remove the guesswork by giving the user an annual thematic breakdown for a process that includes pages for report building, validation and review, a calculation, a means of correcting an error, a way to update control files and upload/download tools.

This process is long and at times tedious for our users and it is never easy to recall from year to year what should happen step after step.

The presentation order absolutely matters because later choices depend on earlier choices. Therefore, laying items into a step by step, properly sequential format can simplify things for users who are generating one item to submit to one location for one purpose. In this case, that is the Consolidation Sheet for digest submission and the printed tax bills for mailing purposes.

The wizards split certain tasks at decision points so that choices made by the user can change the downstream steps dynamically.

The creation of this Dynamic UI is perfect for an annual process as it provides reminders to the user right inside the product along with branched

tasks. This way the user never has to see anything that isn't relevant to the choices that are made or needed.

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# VCSTax Highlights

VCSTax has a tax billing, collection and delinquent processing software solution that will fit your jurisdictions needs. Its robust functionality gives you crucial focus on the primary needs of your collection capabilities and multiple methods of collection within main payment processing approaches, while also providing much sought-after quick payment entry for mail and mortgage transaction capabilities.



#### Leading in Technology

VCSTax Web application runs on standard hardware and operating systems. The software is an open system which allows users to access and extract data from the database through an ODBC connection such as Microsoft Word, Excel, Access, and others.



#### Integrated Collection

VCSTax contains only one collection view for all property types to include inner office created property types such as garbage billing, paving fees, and more. This feature creates a more efficient working environment for your organization.



#### Complete Package

VCSTax is a total accounting solution with an integrated Cash Basis Ledger, designed to work optimally for your office. Assessor files are successfully consumed, and the data is messaged into a seamless submission reporting tool.



#### Data Management

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VCSTax achieves customization through annual and system configuration of property data, giving users control over data characteristics.



#### Workflow Tools

Powerful tools manage flow of work between users and departments. Our step by step wizards create a simplified approach to detailed tasks. These tools support you as you collaborate with others, manage workloads, create, and share reports, and evaluate progress.





### Processing

Large Check

Mortgage files are seamlessly exported for processor submission with one-step payment file processing.

#### **Custom Reports**

Dynamic PDF/TXT driven billing files allow easy outsourced printing and reprinting of property tax bills on demand. In a user-friendly Microsoft application environment.

# What's New?



All New Intuitive User Interface



**Smart Technology to Enhance the User Experience** 

#### **Additional New Features**

- Combined capabilities to streamline processes
- Enhanced validation reporting
- Multiple tender type collections
- User role managed editing
- Step by step guided processes
- Enhanced advanced search capabilities
- On-screen helps
- Enhanced transaction management
- Smart technology to enhance user experience
- Jump links with quick access to relevant pages

- Improved audit capabilities
- Workflow tracking
- Pre-processing validations
- Tax bill print assist
- Reporting export assist
- Appeals processing with upload file
- Auto stop interest management
- Module embedded reporting
- Apply batched late fees
- Enhanced levy maintenance
- Excess funds management



Available Add-On Quarterly Billing Module including Special Tax Processing

### Partner with Aumentum Technologies

Aumentum Technologies designs, develops, markets and supports a family of tax, valuation and records management solutions for county, city and township governments. For five decades our experienced team has focused on developing and delivering state-of-the-art software to our government customers. Through thousands of installations and deployments around the world, our customers have experienced the benefits of effective property administration, valuation, taxation and document recording for their constituents.



#### Experienced

We've powered over 1,000 government offices with reliable, innovative solutions. With over 3,000 years of combined experience in collective software development, our staff developed the most in-depth tax solution available today.

#### Customer Testimonial

"VCSTax has simplified tax collections. I trained a new clerk in the collections module in the morning and by that afternoon she was taking live payments across the counter and processing mail ...it's that easy to use."

Kim Baylis Tax Collections Supervisor Dougherty County We're dedicated to continually improving our products with your feedback. Through our user conferences, ongoing training, and innovation labs, we've heard your feedback
about how to make our software work for you.

#### Innovative

Our team of accomplished professionals develops the highest quality software products on the most modern and scalable technology platform.

We put our expertise to work for our customers across the country to help them better serve their consituents.

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