



# — VCSTax Virtual — Amplify 2023

March 7<sup>th</sup>-9<sup>th</sup>, 2023

Tuesday, March 7th

9:00am EST

## Roundtable | Pending Legislation



 **Danny Forsyth** | Digest Compliance Supervisor | DOR  
Co-Host: **Kevin Payne** | GATO Legislative Liaison | Floyd County

### Course Description:

This roundtable session will give a Pre-GATO opportunity to discuss pending legislation for Property Tax in Georgia. Danny Forsyth (Digest Compliance Manager) and Kevin Payne (GATO Legislative Liaison) will guide us through potential Legislative changes that are on the table or help us gauge the current pulse of Legislation that is on your radar. If it is about Property Tax and you have heard about it, we want to discuss it.

### Hot Topics:

1. HTRG Credits slated to pass in 2023
2. TC relieves taxes on property for the purpose of returning to taxable status on digest
3. Inflationary adjustments to the PT 32.1 rollback calculations

11:00am EST

## Registration Reconciliation



 **Dene Hicks** | Stephens County Tax Commissioner  
Co-Host: **Dewayne Hardin** | Lead Software Engineer, VCSTax | Aumentum Technologies

### Course Description:

In this session we will hear a candid discussion from Dene Hicks of Stephens County about the enhancements made to the Register Reconciliation.

Dene will guide us through the Daily Checkup report and pose questions to the attendees about how VCSTax should handle certain key fields and tasks during the reconciliation process.

3:00pm EST

## Delinquent Processing - FiFa Batch Management



 **Danyon Dampers** | Support Analyst, VCSTax | Aumentum Technologies

### Course Description:

In this session, we will outline the steps for creating and maintaining a FiFa batch. In addition to providing information on the established practices, we will highlight many of the exciting enhancements that have been made in VCSTax Web for fee assessment, tracking and reporting during this phase of the delinquent processing.

Wednesday, March 8th

9:00am EST



## DivCo Data | Enhancing Mail Delivery Optimizing E-Mail Strategies



*John Dawson | DivCoData Managing Partner*

*Co-Host: Bob DeBold | Support Analyst, VCSTax | Aumentum Technologies*

### Course Description:

Learn how to optimize your data to enhance mail delivery and learn how the USPS works. Also learn the strategies around email statements for your office.

11:00am EST



## Hosted Solutions | Proven Performance



*Sonny Sagar | Senior Client Executive | Aumentum Technologies*

*Co-Host: Dewayne Hardin | Lead Software Engineer, VCSTax | Aumentum Technologies*

### Course Description:

The pros and cons of hosting a solution on-premises versus in the cloud.

3:00pm EST



## Racami | Extra! Extra! Government tax payment failure. Words you never want to read or hear



*Matt Mahoney | Racami EVP Sales*

*David Mierez | Business Development Executive | Racami*

*Co-Host: Matthew Eslinger | Support Analyst, VCSTax | Aumentum Technologies*

### Course Description:

Citizens expect the convenience of paying their bills digitally. Online payment processing is a commodity today, but the way it gets done often puts government agencies at high risk for making mistakes that could end up in the newspaper. In this session, you'll learn about the pitfalls to avoid, what a good quality process looks like, and what the overall digital payment eco system consists of to help you make good choices for your citizen payment portals.





Thursday, March 9th

9:00am EST



## Government Window | No Cost Integrated ePayment Solution built for Government

 **Nick Prince | GW VP Sales**  
**Co-Host: Alan Vandergrift | Support Analyst, VCSTax | Aumentum Technologies**


### Course Description:

Government Window, LLC is a leading provider of NO COST government payment solutions, that saves time and money for governments, with simple and secure payment options for citizens.

11:00am EST



## DOR | 2023 and Beyond Digest and Submission Tools | Roundtable

**Danny Forsyth | Digest Compliance Supervisor | DOR**  
 **Co-Host: Tonia Mierez | Product Manager, VCSTax | Aumentum Technologies**  
**Co-Host: Dewayne Hardin | Lead Software Engineer, VCSTax | Aumentum Technologies**

### Course Description:

This session intends to build collaboration efforts between the DOR, our clients and the VCSTax Team surrounding possible integrations from VCSTax Digest Processing to the Department of Revenue Digest Submission tools. We want to hear from the clients about how we can make your experience better, what you need from us and open discussions about how the integration approach can be managed from a best practice perspective.

### Hot Topics:

1. Combining local exemptions into a single total count and total value.
2. Updating criteria to reject submissions with invalid codes.
3. Updating SFTP site for vendor access

3:00pm EST



## Did You Know?

 **Nadine Moran | Support Specialist, VCSTax | Aumentum Technologies**  
**Co-Host: Bob DeBold | Support Analyst, VCSTax | Aumentum Technologies**

### Course Description:

'Did You Know' that there are things in VCSTax that might make your life a little easier? Do you have questions about a specific feature or process in the application? Please join us as we answer some of the most commonly asked questions about VCS Tax.

